

NTi Audio Introduces New Service Centre for EU Customers



Since June 2021, calibrations and repairs of NTi Audio products for customers from the EU have been carried out by NTi Audio GmbH in Essen / Germany. This greatly speeds up the process of shipment of measurement equipment within the European Union.

As before, calibration and repair orders are processed via the NTi Audio website. Users receive information about the process and estimated duration of the service, as well as the address to which the equipment should be sent. For existing customers from the EU area, NTi Audio GmbH in Essen is now automatically displayed.

For new customers, we recommend a look at our website under the menu item Calibration and Service. There you will find step-by-step instructions on how to prepare and process a service order. You will also find information on the services offered, as well as some examples of calibration certificates.

At NTi Audio GmbH, all NTi Audio equipment can be calibrated and repaired. Managing Director Bodo Besselmann explains, "Thanks to standardized processes within the NTi Audio Group, calibrations and repairs can be carried out at the same

high quality in each of the international service centers. This creates satisfaction and builds trust among our customers."

The head of the service department is Benedikt Dohmen. Mr. Dohmen is a trained audio and acoustics engineer and has been with NTi Audio GmbH for over 5 years.

In addition to measurement technology, Mr. Dohmen is also a specialist in the field of high-end audio equipment. In total, he can look back on more than 20 years of professional experience. With his calm, professional and analytical manner he tackles any problem.

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